

At Full Circle Communities, Inc., the health and safety of our residents, team members, and communities is our top priority. In response to best guidance from local, state and federal resources, we have implemented or modified our policies to support those who rely on us for housing or employment.

Some of these policies include:

- Establishing a rent assistance program for residents whose income has been impacted by COVID-19
- Temporarily closing amenities such as community centers, computer and business centers, and other common areas to reduce the risk of exposure and to promote social distancing
- Limiting in-unit, non-essential work orders while increasing our already rigorous cleaning and sanitation efforts in all common areas
- Staggering staffing and limiting access to our management offices and communicating with residents and applicants by phone and email whenever possible
- Promoting responsible personal hygiene practices in common areas including proper handwashing and covering coughs or sneezes
- Providing flexibility for team members who may feel ill so they can stay home instead of coming to work

We have developed guidance and provided protocols to address a wide range of possible scenarios, including how to support staff and residents who may be diagnosed with COVID-19 and for those who are self-quarantining. In this time of uncertainty, now more than ever, it is important that we all communicate clearly and quickly. To that end, Full Circle will continue to monitor the situation and will provide updates as needed.