



FULL CIRCLE communities

September 22, 2021

Dear Liberty Lake Resident,

My name is Joshua Wilmoth, and I am the President and CEO of Full Circle Communities, Inc., a Chicago-based non-profit organization. I am thrilled to share with you that we are the new owners of Liberty Lake Apartments! Our mission is to expand access to quality affordable housing through preservation and development, thoughtful design, and the provision of significant and targeted supportive services to our residents and the surrounding communities. We are thrilled to have the opportunity to preserve Liberty Lake as affordable housing, and look forward to increasing resident services in the coming months.

We will give you a full package of management and services-related documents in the coming weeks, but for now, because I know that changes can be scary, I want to set your mind at ease:

First, we are making improvements, not changes! We dedicate \$0.75 of every \$1 we make to provide on-site services for our residents. We are in discussions right now with several well-known organizations to provide personalized services that will help you and your family reach your goals. Services are free, voluntary, and not a condition of living at Liberty Lake.

Second, we intend to keep Liberty Lake affordable! We will be planning for possible renovations in the coming years, and we value your suggestions on building improvements that you would like to see.

Finally, we believe eviction is a last resort! We have an Eviction Prevention Policy that will be shared with each of you, and we hope you will communicate with our staff early and often when you face challenges paying rent or meeting other basic needs.

For all management and maintenance related issues, please contact Hamilton Carranza at:

Property Manager: Hamilton Carranza
Phone Number: 847-438-6111
Email: liberty.manager@fccommunities.org

The regional supervisor for the property is Janice McDonald. Her contact information is:

Phone Number: 312-530-9607
Email: jmcdonald@fccommunities.org

Sincerely,



Joshua Wilmoth
President & CEO

